

*Final*

5301





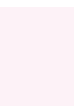
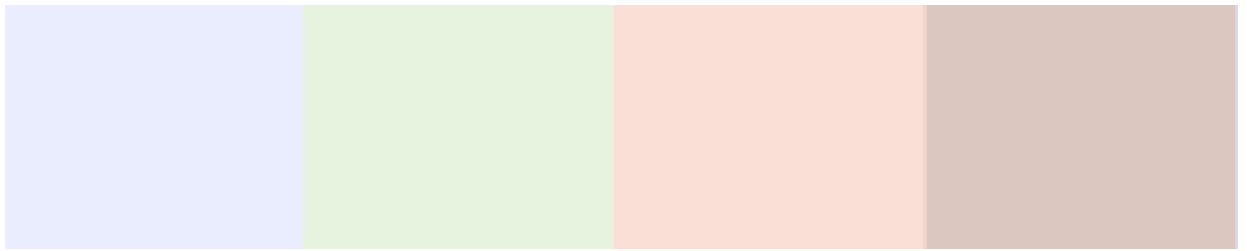
*week 2.*











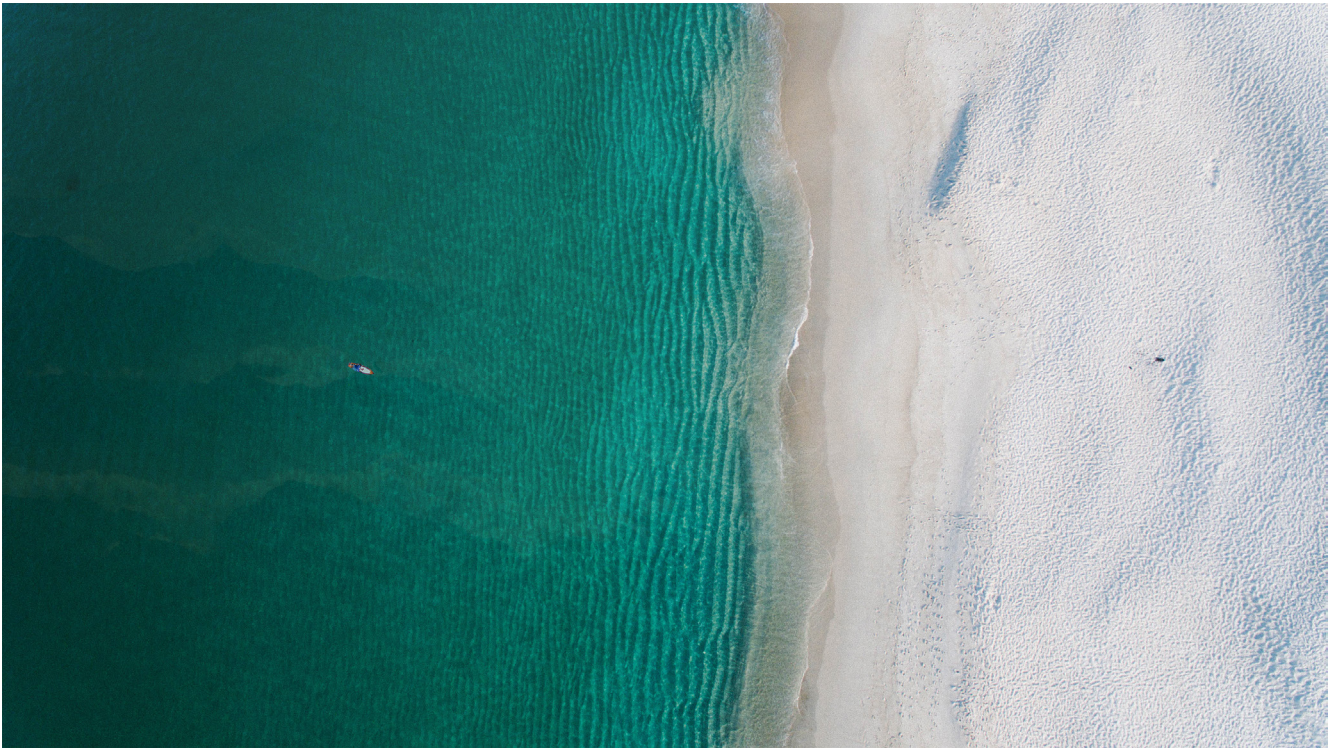
















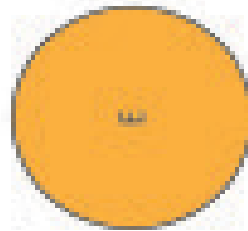
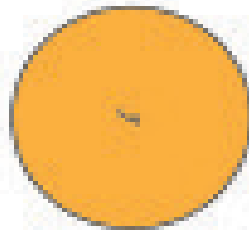
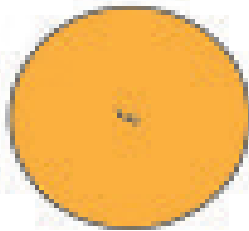
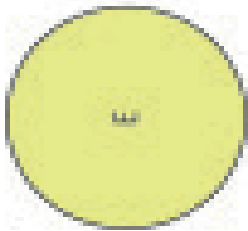
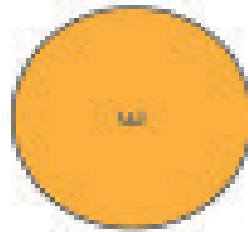
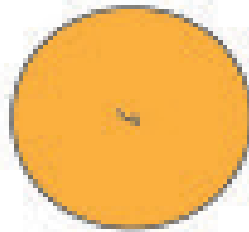
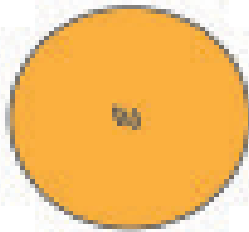
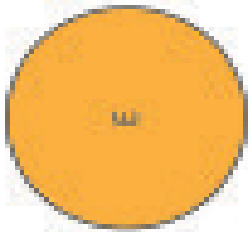
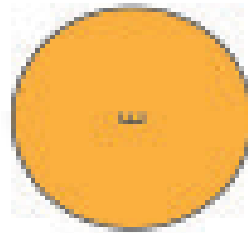
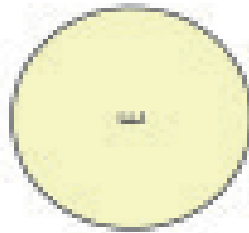
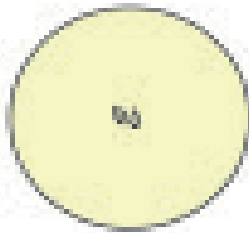
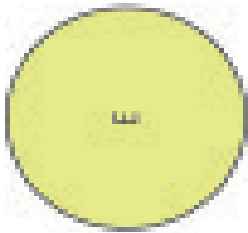
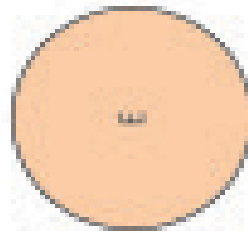
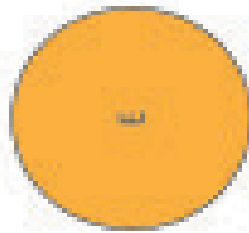
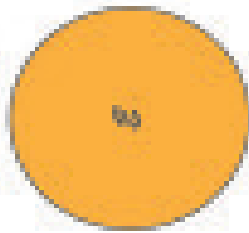
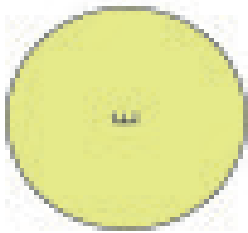
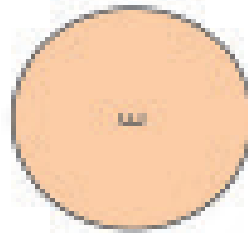
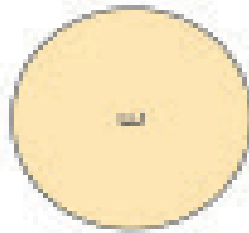
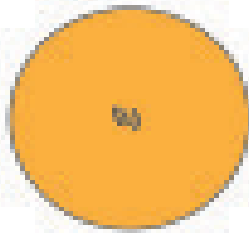
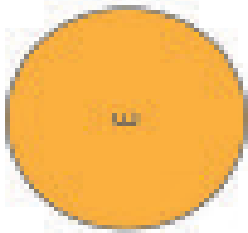
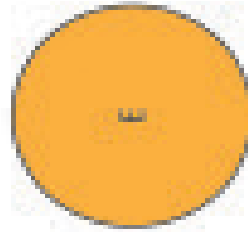
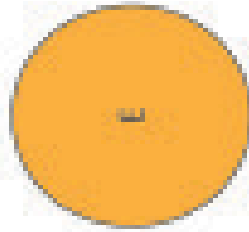
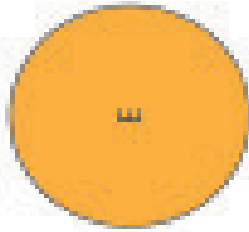
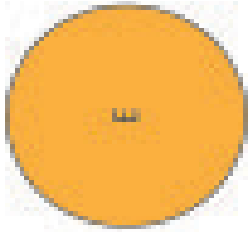
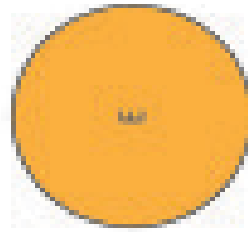
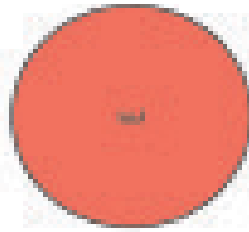
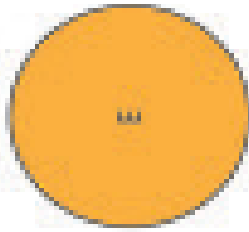
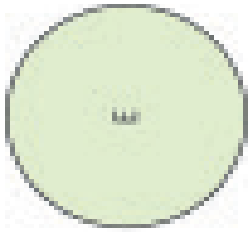
*week 7.*

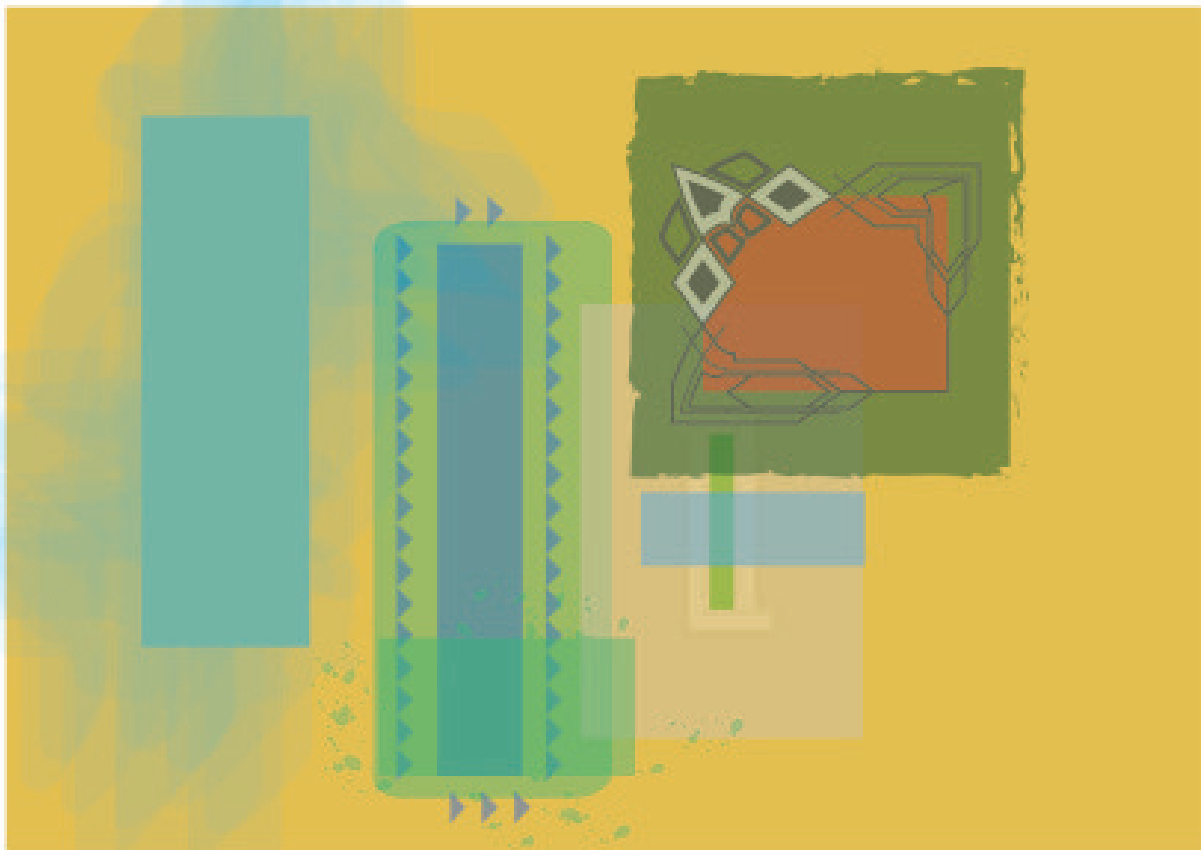


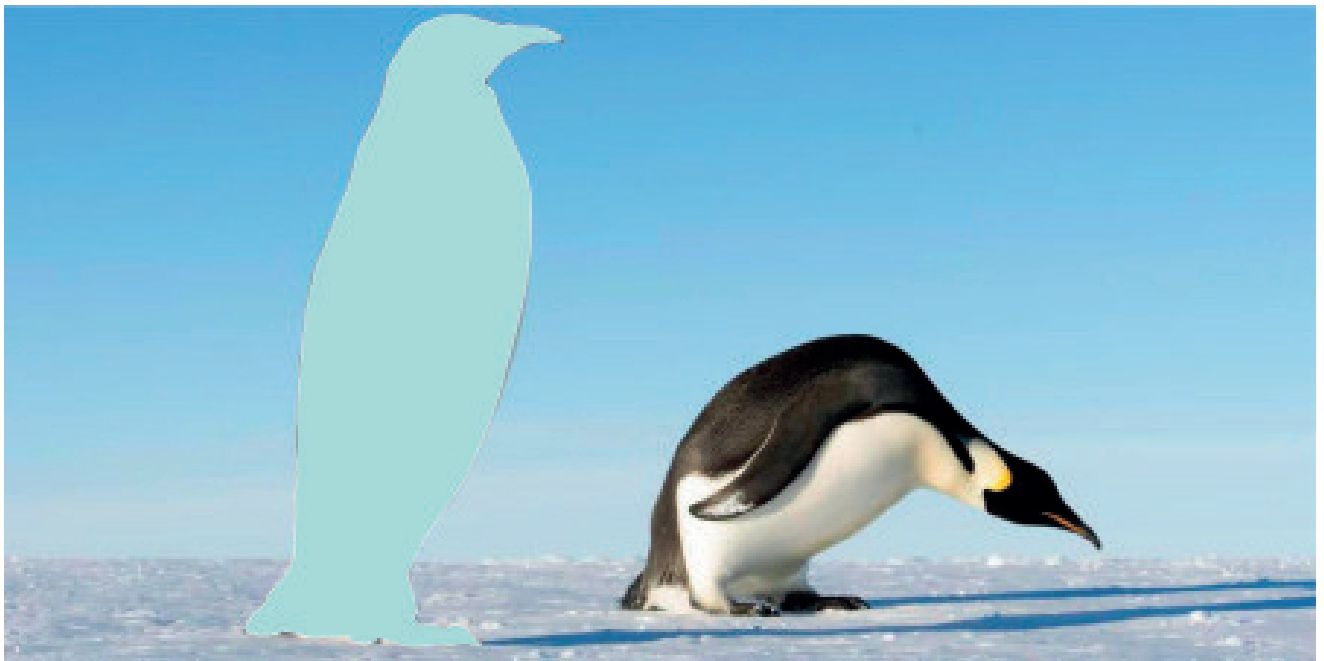
















GOLDLINK





Your mission: **Redesign the gift-giving experience ...for your partner.**  
**Start by gaining empathy.**

**1 Interview**

8min (2 sessions x 4 minutes each)

Notes from your first interview

keychain very special to him  
 because it came all the way  
 from hawaii: from friend.

don't really get gifts  
 laptop - best gift  
 had for 6 month  
 laptop is 25 for a laptop  
 - tiki

d. ⓄⓄⓄⓄⓄ

Switch roles & repeat Interview 1.

**2 Dig deeper**

8min (2 sessions x 4 minutes each)

Notes from your second interview

+ very nice gift - hawaii

\* longest gift kept - jordans give as  
 a kid (baby)  
 only pair jordans he has  
 (special)

602 (black ops 2)  
 something he wanted and got  
 as a gift from his mum.

Switch roles & repeat Interview 2.

**Reframe the problem.**

**3 Capture findings** 3min

**needs:** things they are trying to do\*  
 \*use verbs


They're trying to save money  
 to get a decent gift  
 for some occasion.

**insights:** new learnings about your partner's feelings/  
 worldview to leverage in your design\*  
 \*make inferences from what you heard

Really appreciate their gift  
 no matter what it is.

d. ⓄⓄⓄⓄⓄ

**4 Define problem statement** 3min

 Tiki  
partner name/description

needs a way to find a good gift with meaning  
g. for user's need

**Surprisingly // because // but ...**  
[circle one]

He doesn't remember where  
~~he doesn't want to get~~  
~~he~~ places stuff  
~~a gift that doesn't mean anything~~  
insight

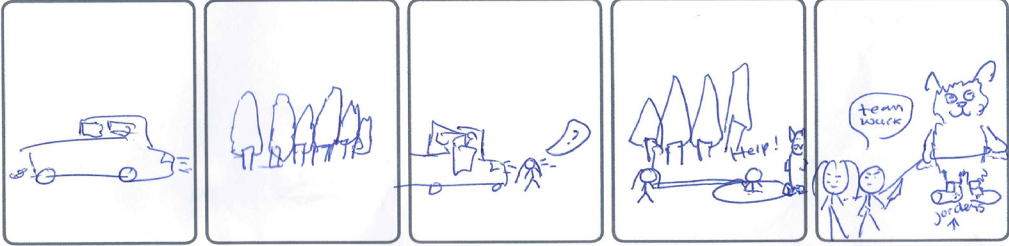


## Ideate: generate alternatives to test.

### 5 Sketch at least 5 radical ways to meet your user's needs. 4min

Having trouble buying things is lost in a forest  
cause bear stole his Jordans

write your problem statement above



### 6 Share your solutions & capture feedback. 8min (2 sessions x 4 minutes each)

Notes No solution because Jordans are too special to get lost.

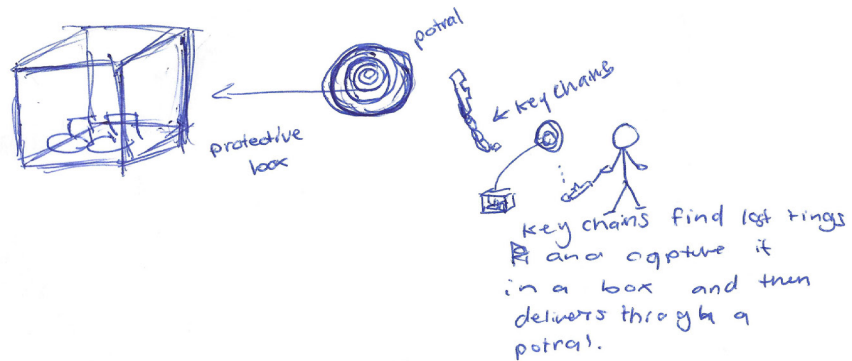
d. @ @ @ @ @

Switch roles & repeat sharing.

## Iterate based on feedback.

### 7 Reflect & generate a new solution. 3min

Sketch your big idea, note details if necessary!



key chains find lost things  
and capture it  
in a box and then  
delivers through a  
portal.

d. @ @ @ @ @

## Build and test.

### 8 Build your solution.

Make something your partner can interact with!

[not here]

10min

d. ●●●●●

### 9 Share your solution and get feedback.

✚ What worked...

The tools in the app were useful.

▣ What could be improved...  
instructions for the app.

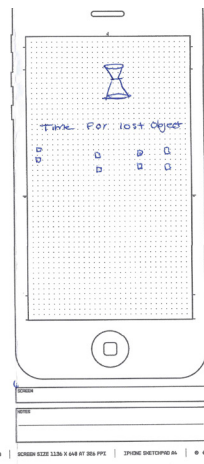
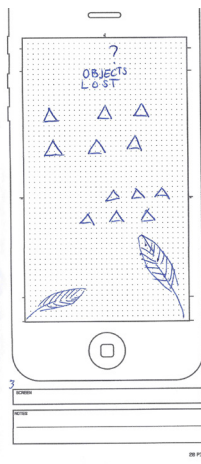
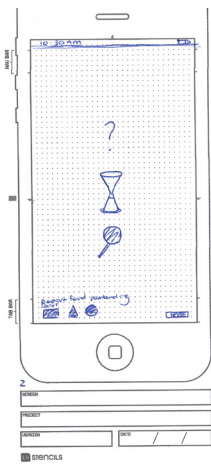
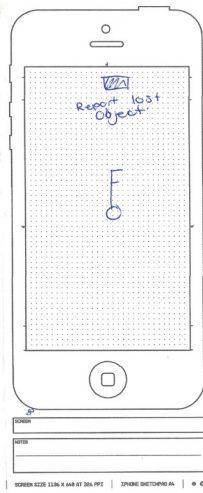
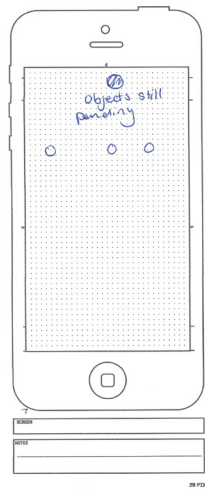
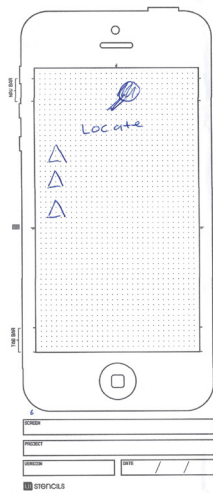
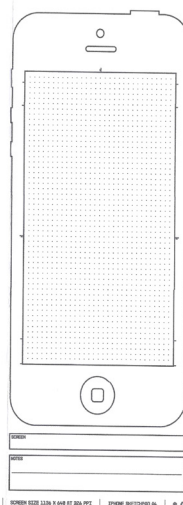
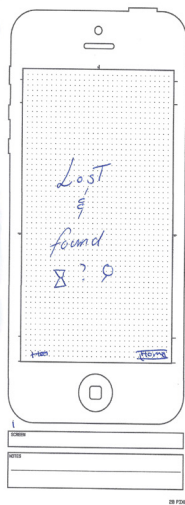
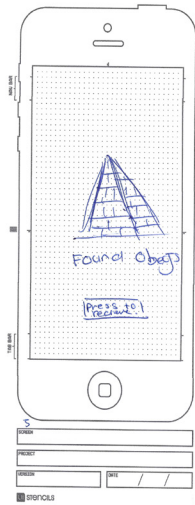
? Questions...

How are items found and transported

! Ideas...

put a chip into items you want to use with the app.

8min (2 sessions x 4 minutes each)



How did talking to your partner inform your design?

Talking to my partner informed my design because they informed me about what they're needs were, this helped me decided what I need to design to help them and what tools to put in the application.

